Fig. 1

Segment 1 : Summary
104

Segment 2: Itemization
108

Segment 3: Usage Detail
122

Segment 4 : Tax
136

User defined : Summary Line
106

User defined : Occurrence Line
110

User defined: Occurrence Line
112

User defined : Occurrence Line
124

User defined : Occurrence Line
126

User defined : Tax Statement Line
138

Statement Presentation Code
114

Statement Presentation Code
116

Statement Presentation Code
118

Statement Presentation Code
120

Statement Presentation Code
128

Statement Presentation Code
130

Statement Presentation Code
132

Statement Presentation Code
134

Additional Layers

Layer 1

102

100

Fig. 2
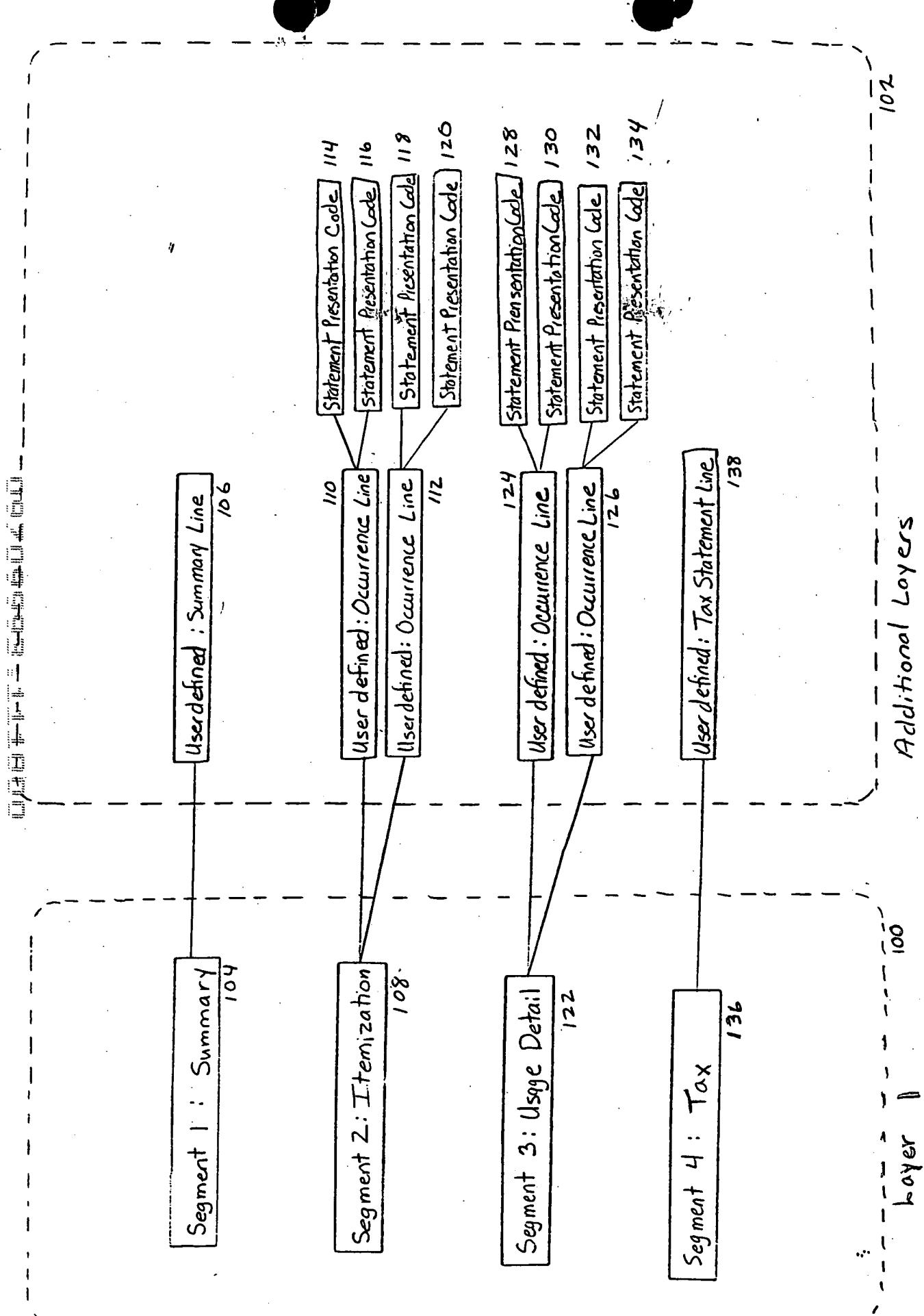
```
CBDFYJR     DISPLAY      System Parameter Maintenance      Site ID :     001

  System Category _____

                          Statement Presentation

  Type options, press Enter.
  1=Select     6=Print Individual Category     8=Copy Site ID

  ?       Category
  _       Statement Attributes
  _       Statement Attribute Assignment
  _       Statement Presentation Codes
  _       Statement Font Codes
  _       Statement Occurrence Line   .
  _       Statement Section Codes
  _       Statement Summary Line



     F3=Exit    P6=Print ALL Category    F15=Menu
```

Fig. 3

```
CBDFNAR     DISPLAY     Statement Attribute Code Maintenance     Site ID :   001
  Statement Attribute Code ___

  Type options, press Enter.
  2=Change    3=Copy    4=Delete

  ?  Statement
     Attribute
     Code       Description
  _   A         CABLE SERVICE
  _   B         CABLE SERVICE
  _   C         DIGITAL CABLE MODEM PURCHASE
  _   D         ABC@HOME
  _   E         ABC@HOME
  _   AA        CABLE SERVICE
  _   CC .      HIGH SPEED DATA
  _   DD        DIGITAL CABLE MODEM PURCHASE
  _   EE        ABC@HOME
  _   AAX       THIS IS A TEST
  _   A1        NANE      .
  _   A2
  _   CCC       DEFAULT (BILL DESC Q)
                                                              More...
  F3=Exit    P9=Add    F15=Menu
```

Fig. 4

```
CXE1AJR     CHANGE  Statement Attribute Code Maintenance 1   Site ID :     001

  Statement Attribute Code  CAB
  Statement Attribute Desc  CABLE ACCOUNTS_____

  Statement Threshold Number of Lines:     Per Statement   _1    Per Page  _1
       Include the following in Line Count (Y/N):
          Summary  N.       Itemization   N        Billing Message  N
          Taxes    N        Usage Detail  N        Statement Text   N

  Output Taxes by Service Category . . . . . . . . . . . . . . .     N   (Y/N)

  Include Memo Accounts . . . . . . . . . . . . . . . . . . . . .    N   (Y/N)

  Check Digit Routine . . . . . . . . . . . . . . . . . . . . . .    A   (A/X)
  Lock Box Scan Line Routine  . . . . . . . . . . . . . . . . . .    A   (A/C/X)

  Previous Balance Stmt Presentation Code . . . . . . . . . . . .    150

  Bucket number to start from when calculating past due amount  . .  1   (1-6)

                                                              More...
  · F3=Exit   F15=Menu
```

Fig. 5

```
CXPVAKR      ENTER       Statement Attribute Maintenance 2     Site ID :      001


  Statement Attribute Code  :     501
  Statement Attribute Desc   Telephone


  Credit Balance Accounts (Balance < 0.00):
  Print if the customer's status indicates to print a Credit Bill . .   Y   (Y/N)
  Print a final bill, regardless of the customer's status . . . . . .   N   (Y/N)
  Message: _____

  Debit Balance Accounts (Balance >= 0.00):
  Do Not print statements with a debit balance less than  : . .  _____.00
  Print a final bill, regardless of the debit balance  . . . . . . . . .   Y   (Y/N)

  Regardless of balance, accounts with other than normal transactions:
  Should be produced for All customers . . . . . . . . . . . . . . .   N   (Y/N)
  Should be produced for Non-monthly bill mode customers only . . . .   N   (Y/N)
  Message: _____
                                                                      More.

  F3=Exit   F15=Menu
```

Fig. 6

```
CXPVAMR      ENTER      Statement Attribute Maintenance 3      Site ID :      001

  Statement Attribute Code   CAB
  Statement Attribute Desc   CABLE ACCOUNTS

  Description to print in the statement for:
   Previous month's balance
       First Statement
       Subsequent Statements                        _____

   Payments
       Full Payment                                 _____
       Partial Payment                              _____
       Deposit Payment                              _____

   Services without a description                   _____

   Merged Prorate Description
       First Statement                              _____
       Subsequent Statements                        _____

                                                              More...

  F3=Exit    F15=Menu
```

Fig. 7

```
CXPVAQR      ENTER       Statement Attribute Maintenance 4     Site ID :      001

  Statement Attribute Code   CAB
  Statement Attribute Desc   CABLE ACCOUNTS

    Direct Debit Messages
  Message to print if statements are:
  Sent Each Month    _____
  Pre-note status    _____

  Message to print if statements are not sent monthly and
  Other than a normal transaction occurs:
  _____

  Maximum amount allowed: . . . . . . . . . . .     _____.00
  Message to print if Maximum Amount is exceeded:
  _____

  Minimum Amount allowed: . . . . . . . . . . .     _____.00
  Message to print if minimum amount is not met:
  _____

  F3=Exit    F15=Menu
```

Fig. 8'

```
CXEPEXR     CHANGE  Statement Attribute Assignment Maintenance  Site ID :  001

  Service Cat Combo:

      Stmt
      Attr   Service Category Combo
      ___         C
      ___         CD
      ___         CDL
      ___         CDLS
      ___         CDLST
      ___         CDLT
      ___         CDS
      ___         CDST
      ___         CDT
      ___         CL
      ___         CLS
      ___         CLST
      ___         CLT
      ___         CS
      ___         CST
                                                              More...

   F3=Exit  F15=Menu
```

Fig. 9

```
CBDFNAR     DISPLAY     Statement Presentation Code Maintenance  Site ID :  001
   Presentation Code ___

Type options, press Enter.
2=Change   3=Copy   4=Delete    P=Paragraph

?  Prstn  Presentation
   Code   Description
_   A     CABLE SERVICE
_   B     CABLE SERVICE
_   C     DIGITAL CABLE MODEM PURCHASE
_   D     ABC@HOME
_   E     ABC@HOME
_   AA    CABLE SERVICE
_   CC    HIGH SPEED DATA
_   DD    DIGITAL CABLE MODEM PURCHASE
_   EE    ABC@HOME
_   A1    NANE
_   CCC   DEFAULT (BILL DESC Q)
                                                         More...

F3=Exit    F9=Add    F15=Menu
```

Fig. 10

```
CXE1HDR      ADD              Statement Presentation Code          Site ID : 001

 Stmt Presentation Code  . :    SLG _____

 Header      _____
 Subtotal    _____
 Footer      _____

  Section Code ___
  Summary Line ___

  Sort Within Occurrence _                Print Usage Detail Flag   N
    If No, Sort Occurrence Ctg/Seq# _ _____   Discount/Retail for Usage D

  Stmt Presentation for Prorates . .    ___

  Font Codes: Header __
              Detail __
              Footer __

  Offset Spaces: Descriptions (from left)   ___   Lines to Skip: Before Header _
                 Amounts (from right)  .    ___                  After Footer  _

  F3=Exit   F15=Menu   F18=Paragraph
```

Fig. 11

```
CBE3M7R      ADD        Statement Presentation Code Maintenance 1 Site ID :    001

 Presentation Code  . . . :    009
 Presentation Description .  _____

 Billing descriptions to use on the bills and ledger  . . . .  _ (M/P/R/S/Q/G)

 M/P/Q/R/S/G  Print zero rated primary services?  . . . . . .  _ (Y/N)

 Q/R/S/G       Itemize additional outlet charges?  . . . . . .  _ (Y/N)
 Q/R/S/G          Print zero rated additional outlet counts  .  _ (Y/N)
 Q/R/G            Print additional rates for services . . . .   _ (Y/N)

 Q/R/G         Include a la carte rates in the paragraph  . .   _ (Y/N)
 Q/G              Insertion character to use to join the rate to
                  the short description . . . . . . . . . . . .  _

 Q/R/G         Print summary lines after paragraph exit line?   _ (Y/N)

                                                          More...

 F3=Exit    F15=Menu
```

Fig. 12

```
CBE3M7R      ADD        Statement Presentation Code Maintenance 2 Site ID :    001

 Presentation Code  . . . :    009
 Presentation Description :

 Q/R/G     Number of Matrix Description Lines to Print . . . . . . . .

 P/Q/R/G   Intro Line . . . . . . .    _____
 P/Q/R/G   Exit Line . . . . . . . .   _____

 Q/R/G     Summary lines to print after the paragraph exit line.

                                       _____
                                       _____
                                       _____

 Q/R/G     Alternate summary line if no applicable discount.

                                       _____

                                                          More...

 F3=Exit    F15=Menu
```

Fig. 13

```
CBE3M7R     ADD        Statement Presentation Code Maintenance 3 Site ID :    001

 Presentation Code  . . . :    009
 Presentation Description :

 Q/R/S/G   Additional outlet descriptions for premium services.
           Paragraph  .  _____        Detail . . .  _____

 Q/R/S/G   Additional outlet descriptions for auxiliary services.
           Paragraph  .  _____        Detail . . .  _____

                                                          Bottom
 F3=Exit    F15=Menu
```

```
CXEPGRR      CHANGE      Statement Font Code Maintenance      Site ID :    001

  Font Code .

  Type options, press Enter.
  4=Delete

  ?  Font
     Code    Description
  _   B       Bold_____
  _   BI      Bold. Italics_____
  _   B1      Bold. Large_____
  _   I       Italic_____
  _   U       Underline_____
  _   U1      Underline. bold. large print_____


 F3=Exit    F9=Add    F15=Menu
```

Fig. 14

```
CXDPGTR      DISPLAY   Statement Occurrence Line Maintenance  Site ID :    001

  Service Category

  Type options, press Enter.
  2=Change    4=Delete

     Svc
  ?  Ctg    Itemization Header
  _   C      Cable Bill
  _   D      High Speed Data User
  _   L      Calling Card # &L
  _   S      Circuit ID &I
  _   T      Phone Bill


 F3=Exit    F9=Add    F15=Menu
```

Fig. 15

```
CXE1GWR      ADD         Statement Presentation Occurrence      Site ID :    001

  Service Category Code .   _




 F3=Exit    F15=Menu
```

Fig. 16

Fig. 17

```
CXE1GWR      CHANGE     Statement Presentation Occurrence     Site ID :    001

  Service Category Code . :     C    Cable

  Itemization Segment
    Header   Cable Bill_____
    Subtotal _____
    Footer   _____

  Usage Detail Segment
    Header   _____
    Subtotal _____
    Footer   _____
  Font Codes:
    Header   __
    Footer   __

  Offset Number of Spaces:              Number of Lines to Skip:
    Descriptions (from left)   __          Before Header  _
    Amounts (from right)   .   __          After Footer   _

  F3=Exit   F15=Menu
```

Fig. 18

```
CXDFGYR      DISPLAY     Statement Section Maintenance     Site ID :    001

  Section Code

  Type options, press Enter.
  2=Change   3=Copy   4=Delete

  ?  Section
     Code      Header Description
  _     1       Statement Payments & Adjustments
  _   101       Telephone Services
  _   201       Video Services
  _   301       High Speed Data Services




  F3=Exit   F9=Add   F15=Menu
```

Fig. 19

```
CXE1GZR      ADD       Statement Presentation Section     Site ID :    001

  Section Code .   ___


  F3=Exit   F15=Menu
```

Fig. 20

```
CXE1GZR      ADD       Statement Presentation Section     Site ID :    001

  Section Code  . . . . . :    128

  Header     _____
  Subtotal   _____
  Footer     _____

  Font Codes:
    Header  __
    Footer  __

  Offset Number of Spaces:
    Descriptions (from left) ___
    Amounts (from right) .    __

  Number of Lines tSkip:
    Before Header _
    After Footer  _

  F3=Exit   F15=Menu
```

Fig. 21

```
CXEFHFR      CHANGE      Statement Summary Lines        Site ID :    001

  Summary Line Number .

  Type options, press Enter.
  4=Delete

  ?   Sum                                                         Section
      Line    Description                                         Code
  _     3     Cable_____ 101
  _     7     Telephone_____   7
  _   123     High Speed Data_____  66
  _.  124     Special Circuits_____   1
  _   888     Calling Cards_____   1



P3=Exit   F9=Add   F15=Menu
```

Fig. 22

```
CXEFHFR      ADD         Statement Summary Lines        Site ID :    001



  Type options, press Enter.
  4=Delete

  ?   Sum                                                         Section
      Line    Description                                         Code
  _   __      _____ __

  _   __      _____ __

  _   __      _____ __

  _   __      _____ __

  _   __      _____ __



P3=Exit   F9=Change  F15=Menu
```

Fig. 23

```
CBDFNIR      DISPLAY        Method Of Payment Maintenance

Call Center Grouping Code :   01
Method of Payment Code  . .   __

Type options, press Enter.
2=Change   3=Copy   4=Delete

?  Code  Description
_    1   CASH
_    2   CHECK
_    3   MONEY ORDER
_    5   LOCKBOX
_    7   DIRECT DEBIT
_    8   GIFT CERTIFICATE
_   10   MASTERCARD
_   11   VISA-13
_   12   DISCOVER
_   14   VISA-16


F3=Exit   F9=Add   F15=Menu
```

Fig. 24

```
CBE1Q0R    ADD        Customer Method of Payment Code Maint

Call Center Grouping Code  . . . . :   01
Customer Method of Payment Code  . :   555
Description  . . . . . . . . . . . :   _____

Category Call Center Grouping Code :   01
Payment Code Category  . . . . . . :   __
Vendor Call Center Grouping Code . :   01
MOP Processing Vendor  . . . . . . :   __

Method of Payment Acct Nbr Required
Method of Payment Acct Nbr Validation  _
Method of Payment Acct Maximum Length  __    Opr .__  (EQ/LT/LE)
Method of Payment Acct Minimum Length  __    Opr .__  (GT/GE)

Default Stmt Prsn Code  . . . .        __

Counter Cash Allowed . . . . . . . . .  _ (Y/N)
Check Number Required  . . . . . . . .  _ (Y/N)
Track History  . . . . . . . . . . . .  _ (Y/N)
Prenote Required . . . . . . . . . . .  _ (Y/N)
F3=Exit    F10=Stmt Prsn Cds    F15=Menu
```

Fig. 25

```
CXEFKTR      CHANGE    Maintain Stmt Prsn Code for MOP    Site ID :    001
   Site 215   MOP Code    2

Type options, press Enter.
4=Delete

?  Srv   AR      Stmt    Stmt
   Ctg   Code    Prsn    Presentation Desc
                 Code
_   C    _1      CAB     CABLE SERVICE
_   T    _5      TEL     TELEPHONE SERVICE
_   _    __      __
_   _    __      __
_   _    __      __
_   _    __      __
_   _    __      __
_   _    __      __
_   _    __      __
_   _    __      __
_   _    __      __
                                                                More...

F3=Exit    F9=Add    F15=Menu
```

Fig. 26

```
CXDFA3R      DISPLAY        Usage Type Maintenance        Site ID :    001
   Usage Type  _____

Type options, press Enter.
C=Carrier Attr  2=Change  4=Delete

   Usage                                  Stmt   Stmt   AR    G/L
?  Type    Description                    Pres   Code   Code  Minor
_  00001   Local Call - Direct Dial       605    DD     3     789
_  00002   Local Calling Card             605    CC     3     791
_  00003   Local Operator Person-to-Person 605   PP     3     795
_  00004   Local Operator Collect         605    CC     3     795
_  00005   Local Op Station-to-Station Type 2  605  SN   3     789
_  00006   Local Op Station-to-Station Type 1  605  SN   3     789
_  00007   Intrastate Direct Dial         625    DD     3     775
_  00008   Intrastate Calling Card        625    CC     3     796
_  00009   Intrastate Op Person-to-Person 625    PP     3     792
_  00010   Intrastate Operator Collect    625    CC     3     792
_  00011   Intrastate Station-to-Station  625    SN     3     775
_  00012   Intrastate Op Station-to-Station 625   SN    3     792

F3=Exit    F9=Add    F15=Menu
```

```
CXE1KMR      ADD          Usage Type Maintenance      Site ID :    001

   Usage Type     ____



   F3=Exit    F15=Menu
```

Fig. 27

```
CXE1KMR      ADD          Usage Type Maintenance         Site ID :    001

   Usage Type  TEST1
   Description . .      _____

   AR Code . . . .      __

   Presentation Code    __

   Tax Group Code       _____

   G/L Minor Nbr .      ____

   Stmt Rate Code       __




   F3=Exit    F15=Menu
```

Fig. 28

```
CXEFLCR      CHANGE          Usage Plan Maintenance      Site ID :    001
   Usage Plan ID .

Type options, press Enter.
C=Carrier Override  4=Delete

? Plan    Plan                                              Stm Stm
   ID     Description                                        Prs Ind
_  00099  Direct Dial - Local                                410  Y
_  12345  Direct Dial - Long Distance                        455  N

                                                             Bottom

F3=Exit    F9=Add    F15=Menu
```

Fig. 29

```
CXEFLCR      ADD          Usage Plan Maintenance      Site ID :    001


Type options, press Enter.
C=Carrier Override  4=Delete

? Plan    Plan                                              Stm Stm
   ID     Description                                        Prs Ind
_  _____  _____   __  _
_  _____  _____   __  _
_  _____  _____   __  _
_  _____  _____   __  _
_  _____  _____   __  _
_  _____  _____   __  _
                                                             More...
F3=Exit    F9=Change    F15=Menu
```

Fig. 30

Fig. 31

```
CXEFLIR      CHANGE            Usage Plan - Carrier Override      Site ID :    001

   Plan 12345

   Carrier _____

Type options, press Enter.
4=Delete

?  Carrier  Carrier                                    Stmt
      ID     Description                                Pres
_   00562    lOCAL Telecom                              405
_   00071    Universal Telecom                          TEL

                                                                        Bottom
F3=Exit    F9=Add    F15=Menu
```

Fig. 32

```
CXEFLIR      ADD               Usage Plan - Carrier Override      Site ID :    001

   Plan 5



Type options, press Enter.
4=Delete

?  Carrier  Carrier                                    Stmt
      ID     Description                                Pres

_   _____                                               __
_   _____                                               __
_   _____                                               __
_   _____                                               __
                                                                        More...
F3=Exit    F9=Change    F15=Menu
```